



Morristown Utility Systems

441 West Main Street
Morristown, TN 37814
Phone (423) 586-4121 Fax: (423) 587-6590

Request for FiberNet Connection

Individual or Company Name _____ Social Sec. # _____

Secondary Person on Account: _____ Social Sec. # _____

Service Address: _____

Mailing Address: _____

Contact Information

Primary Phone: _____

Additional Phone: _____

Email Address: _____

Place of Employment for account owner: _____

Account Owner Date of Birth: _____

*If Business - Federal EIN# _____

*If Business Provide Acct. Payable Contact _____

BEFORE YOU EMAIL THIS FORM

When you send an email, you don't necessarily know how many networks or servers the message will pass through on its way to the recipient, or who has access to them. MUS does not recommend sending personal information via email. Personal information such as date of birth, social security number, driver license number, etc. should not be shared in an unsecured method of communication. If you are emailing this form check the box above and leave off your personal information and a customer associate will call you to get your personal information. Be sure to provide a good phone number to reach you.

Agreement between the Morristown Utilities Commission and FiberNET of the City of Morristown, Tennessee (herein referred to as MUS) and the undersigned customer. The undersigned hereby applies for FiberNET service at the location listed on this application and agrees to pay for said services as measured by the MUS's meters or equipment according to the regular schedule of rates of MUS, as may from time to time be modified. The applicant agrees to permit authorized agents of the MUS free access to the premises of the applicant (or occupant) for the purpose of installing, testing, repairing, or removing property of the MUS. Applicant represents that he or she has the authority to grant such access. The applicant agrees to be responsible for the protection of agents of the MUS from pets and animals which occupy the premises. The applicant agrees that this application is subject to the current MUS's Rules and Regulations and applicable rate schedules, a copy of which is open for inspection at the main office of the MUS and on our company website at www.musfiber.net, and that such rules and regulations are part of this agreement. In the event of default of payment of any bills or other charges arising hereunder, the undersigned agrees to timely pay MUS its costs of collection including reasonable attorney's fees. By affixing his, her or their signatures hereto, customer(s) acknowledge they have granted MUS/FiberNET permission to perform a credit identity assessment for the purpose of confirming the identity of the customer and determining the amount of any required deposit.

This agreement is binding upon the parties hereto, their heirs, successors and assigns.

Account Holder Signature: _____

*****An Authorization to Perform Work form will be required if FiberNet services have never been installed at this location.**

Please copy and attached 2 forms of valid identification to this form.

Two forms of ID are required to establish service at Morristown Utilities Commission. 1) Current valid form of photo ID (driver's license, state issued photo ID, School issued photo ID, Work issued Photo ID, Resident Alien Card. For the second form of ID any of the following can be used: Social Security number as shown on your Social Security card, Insurance Card, Medicare Card, AARP Card.

Return this form to the MUS main office at 441 West Main St, Morristown, TN 37814
Or by FAX 423-587-6590 Or by email customerservice@musfiber.net

A Customer Service Representative will contact you to request credit card information if required for deposit and connection fees to be paid.